



Team,

Wednesday, January 17, 2018 represents an important milestone for Avaya: the day our shares start trading on the New York Stock Exchange (NYSE: AVYA). This is the beginning of a new journey for the company. And none of this would be possible without the support of our customers and partners—once again, I extend our sincere thanks to you all. The industry is in the midst of a yet another massive transformation. With our financial strength, talent and expertise, heritage of innovation, and scale, no company is better positioned to lead you through this digital transformation and shape the connected world.

It's a new era for Avaya and for the industry, and we're excited to lead this journey. We are passionate about providing the flexibility, open architectures, and deployment options that our customers need to reinvent processes, move ahead of the competition and act quickly on new opportunities.

In addition to creating a business unit solely focused on cloud, we're also working with partners around the world to build ecosystems that harness the power of new technologies such as artificial intelligence, the Internet of Things, and blockchain to help redefine experiences.

These are exciting times, and it's an exciting new day for Avaya. With your continued support and partnership, I see a bright future ahead for us all.

Signed,

Jim Chirico
Chief Executive Officer